

Jacobs Heating & Air Conditioning

Customer Referral Program — Terms & Conditions

Earn \$200 for every friend, family member, or neighbor you refer who completes a qualifying HVAC system installation with us.

Eligibility

- The referred customer must be a new customer who has not previously requested a quote, scheduled service, or been contacted by Jacobs Heating & Air Conditioning within the prior 12 months.
- The referring customer must be a current or past Jacobs Heating & Air Conditioning customer in good standing, with no outstanding account balance.
- Jacobs Heating & Air Conditioning employees, subcontractors, and their immediate family members are not eligible to participate.
- Self-referrals, including referrals submitted under a different name or address for the same household, are not eligible.

Qualifying Purchase

- This reward applies to completed full-system and single unit installations, including furnaces, air conditioners, heat pumps or combination systems.
- The reward is issued only after the referred customer's installation is fully completed and the final invoice has been paid in full.
- The referred customer must reside within Jacobs Heating & Air Conditioning's standard service area (Greater Portland and Vancouver metro areas).

Tracking & Attribution

- The new customer must provide the referring customer's name at the time of first contact, estimate request, or appointment scheduling. Referrals cannot be applied retroactively after an installation has already been completed.
- Referring customers may earn rewards for up to 10 qualifying referrals per calendar year, with only one reward issued per unique referred household or installation address.

Payout

- Rewards are issued as a check within 4–6 weeks of the qualifying installation's completion and final payment.
- Rewards will be issued to the referring customer on file at the time the referral was submitted.

Program Terms

- This program has no expiration date but may be modified, paused, or discontinued at any time at the sole discretion of Jacobs Heating & Air Conditioning.
- This offer cannot be combined with certain other promotions or discounts unless otherwise stated.

- Jacobs Heating & Air Conditioning reserves the right to verify referral eligibility and to decline a reward in cases of suspected fraud or misuse.

Questions about your referral or this program? Call us at 503.234.7331 or visit jacobsheating.com.
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